

### MAINTENANCE INSTRUCTIONS

#### **AVANCEFLOORS**

AvanceFloors is highly durable, as well as being water and dirt-repellent. We recommend that you maintain the floor correctly, as this will considerably increase the life of the floor.

#### 1. IMPORTANT

In order to ensure correct hardening of the hardwax oil after installation, we recommend the floor should not be washed for 30 days or treated with oil. Remove any water or spillages as soon as possible with a lint-free cloth. Vacuum cleaning or sweeping immediately after installation is permissible.

#### 2. TIPS AND TRICKS FOR LASTING RADIANCE

- Dirt and sand are abrasives: place a mat by the front door;
- Protect furniture and chair legs with proper pads;
- Avoid putting porous pots and drinking bowls for pets directly on the floor;
- Move heavy furniture by lifting rather than pushing;
- Vacuum cleaning or sweeping regularly reduces chances of scratches occurring;
- Avoid splashing too much water while cleaning; sustained moisture may cause damage;
- Clean away spots immediately with a damp cloth;
- Keep humidity between 40 and 60 %;
- Maintain a prescribed heating protocol when using floor heating with hardwood floors.

#### 3. OVERVIEW OF CLEANING AND MAINTENANCE

The cleaning and maintenance frequency depends on user intensity. For lasting radiance and a beautiful floor we recommend the following schedule regarding the cleaning and maintenance of your AvanceFloors parquet floor:

Frequency	Cleaning / maintenance method	Product
After installation	Vacuum cleaning or sweeping	-
Daily / weekly	Vacuum cleaning or sweeping	-
Weekly / monthly	Cleaning with parquet cleaner	AvanceFloors / Floorservice parquet cleaner
Yearly (normal use)	Treatment with maintenance oil	AvanceFloors / Floorservice maintenance oil
2-3 Times per year (intensive use)	Treatment with maintenance oil	AvanceFloors / Floorservice maintenance oil
Stains or damage	Contact your sales point	-

# 4. CLEANING

We recommend cleaning the floor weekly to monthly (depending on user intensity) with parquet cleaner from AvanceFloors. Avoid the use of (aggressive) cleaning agents at any time.

- Read the instructions carefully before usage;
- Remove dust and dirt by vacuuming or sweeping;
- Mix approximately 100 ml Parquet cleaner (a half cup) with 5 litres of water;
- Clean the floor with a well squeezed mop;
- Allow the floor to dry completely before walking on it.

The application of parquet cleaner ensures a longer lasting shine of the floor.

#### 5. MAINTENANCE

We recommend treating the floor bi-annually to yearly with maintenance oil of AvanceFloors. For intensive use, for example in your kitchen or in commercial areas with heavy traffic, we advise a more frequent treatment (3-4 times a year) of your floor.

- Maintenance oil Natural: for dark (smoked) or natural (smoked) parquet floors;
- Maintenance oil *Antique White*: for white and white smoked parquet floors;
- Read the instructions carefully before usage;
- First clean the floor with parquet cleaner as described above;
- Apply the maintenance oil in an even layer with a cloth, with the grain of the wood;
- For larger areas we recommend to use a buffing machine;
- The drying time is between 6 and 12 hours (allow the floor to complete hardening before walking on it);
- One litre Maintenance oil is sufficient for approximately 80 to 100 m<sup>2</sup>.

The application of maintenance oil ensures a top condition of your floor: stain resistant, water and dirt-repellent.

## 6. SPOTS OR DAMAGES

To reduce the risk of spots or damage, we recommend to clean away spots immediately with a damp cloth or treatment. Some useful tips:

- Black spots / rubber from shoes: remove with a gum.
- Other spots: Mix green soap or vinegar with water and remove the spot with a damp cloth or brush. After that, touch up the floor with maintenance oil when needed.
- Avoid at any time the use of aggressive alcoholic cleaning agents!

If none of the above tips helped, we recommend contacting your supplier or a flooring professional.